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DeskPRO

Hits: 10,937

Description: DeskPRO is an advanced web/email support system. Features email processing, attachments, custom fields, multi lingual, calendar, tasks, instant replies, custom reporting, visible source, pms, over 80 settings, tech permissions, payment functions, advanced FAQ, saved search queries, escalations and much much more.

Resource Specifications

Version:	2.0.1
Platform(s):	linux, windows, freebsd, osx, sun
Price:	\$795
Date Added:	Nov 15th, 2001
Last Updated:	Apr 27th, 2005
Author:	Headstart Solutions Ltd

Average Visitor Rating:  **4.43** (out of 5)

Number of Ratings: 7 Votes

Average Member Rating:  **5.00** (out of 5)

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Simply the best solution!, Jan 7th, 2002

Reviewed By: jam583

I've been designing websites for well over six years and during that time many so called help desk solutions came out. Well, I can honestly say nothing can compare to this. It's fast, easy to use, and best of all looks professional! Many of the "other" help desks look unprofessional and are programmed in CGI, making searches take forever. You want your techs to act fast, not slow! Save yourself some time researching, make the right choice now. Choose deskpro.com, you won't be sorry.