



HotScripts
<http://www.hotscripts.com>  **COM**

OTRS - Open Ticket Request System

Hits: 13,028

Description: OTRS (Open Ticket Request System) is an open source Ticket Request System and email management system with many features to manage customer telephone calls and email. The system is built to allow your support, sales, pre-sales, billing, internal IT, helpdesk, etc. department to react quickly to inbound inquiries.

Resource Specifications

Version:	1.1
Platform(s):	Linux, Unix, Win NT, XP
Price:	Free (GPL)
Date Added:	Apr 22nd, 2002
Last Updated:	Nov 2nd, 2003

Average Visitor Rating:  **4.56** (out of 5)

Number of Ratings: 18 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

Other Links by This Member

[OTRS - Open Ticket Request System](#)

