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# @1 Helpdesk XP Perl

Hits: 5,649

**Description:** A web-based helpdesk system. It supports file attachments, hidden remarks, priority marking etc. Unlike other similar products, this script does not use the conventional "assign/completed" method to close past tickets. Instead, it uses an intelligent method to sort/rank inquiry tickets. You can even tell whether your replies have been read by the visitors. It is now FREE!

| Resource Specifications |                |
|-------------------------|----------------|
| <b>Version:</b>         | 1.2            |
| <b>Platform(s):</b>     | linux          |
| <b>Price:</b>           | Freeware       |
| <b>Date Added:</b>      | Dec 3rd, 2002  |
| <b>Last Updated:</b>    | Apr 19th, 2005 |

**Average Visitor Rating:**  **3.71** (out of 5)

Number of Ratings: 21 Votes

**Average Member Rating:**  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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