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CRM Commercial tracking tool

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Description: The CRM commercial tracking tool is to be used in a commercial environment for logging and tracking customer requirements, complaints, etc. When a so-called 'entity' is logged, every edit to the entity is logged. Using the management information, you can find statistic information like average duration, stalling calls, etc. It is fully configurable and it comes with an easy install script.

Resource Specifications

Version:	7.1
Platform(s):	Linuxm Windows w/ PHP & MySQL
Price:	Free (GPL)
Date Added:	Jan 6th, 2003
Last Updated:	Jan 6th, 2003

Average Visitor Rating:  **4.89** (out of 5)

Number of Ratings: 9 Votes

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CRM, Sep 12th, 2003

Reviewed By: docamg

This is a great program. It was a breeze to install and works exceptionally well. The GUI's are clear and intuitive. Thanks to the author