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Live Help Messenger

Hits: 28,042

Description: A customer support solution that allows you to chat with your browsing visitors. Includes many features; multiple chat requests and administrators, chat with multiple visitors simultaneously, an instant messenger interface design, transfer guests between operators, online alerts/sound when guests are pending for support or receiving messages, editable language pack, real-time statistics, daily transcripts report, Online / Offline / Be Right Back / Away status indicators, FREE upgrades and Live Help Messenger Windows application for your operators.

Resource Specifications

Version:	3.28
Platform(s):	linux, windows, freebsd, osx, sun
Price:	Commercial
Date Added:	Jun 4th, 2003
Last Updated:	Aug 15th, 2007
Author:	stardevelop.com

Average Visitor Rating:  **4.12** (out of 5)

Number of Ratings: 98 Votes

Average Member Rating:  **4.11** (out of 5)

Number of Reviews: 9 Reviews *Read Reviews...*

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livehelp by Star Develop, Jul 8th, 2003

Reviewed By: joannatoms

This is a fantastic support solution that provides me with a real time chat service for my clients, who have found it very easy to use as well. Livehelp offers a wide range of functions, online/offline status, multiple chat sessions. Daily Reports, statistics and more. I love the unique, friendly design, and NO monthly service fee and the FREE lifetime upgrades.



Not only an excellent script ..., Jul 8th, 2003

Reviewed By: TB2

... it does have a neat design and premium support to. Absolutely recommend if you want all of this for a friendly price!



Looks pretty but average, Mar 11th, 2005

Reviewed By: harryzinc

Looks pretty but the features on the administration are pretty lame. Not really great thought in thinking about layout. Doesn't have basic features in other packages. All eye candy although it works.



Very bad software, Oct 4th, 2005

Reviewed By: guilhermepfgsantos

I must say I am very disappointed with this software... First of all, it has a very complicated structure. I also noticed it is not flexible at all - it even requires you to install it on a "livehelp" directory on your root directory!

Second, its interface is nice, but too "heavy"... Imagine a dial-up user loading all those graphics!

I really think this software isn't worth the price they ask...



What a great tool., Oct 19th, 2005

Reviewed By: nexusisp

WOW! I am so glad I bought this package. This has to be one of the best (if not *The* best ever written help desk software package out.) I have researched and trial tested many, many other packages, even one's that cost 5 times the price of StarDevelop's solution and let me tell you straight up - This one takes the cake in all departments. The only thing I can fault them on is that thier help docs - they need to be more organised. Their support team are fantastic, fast, friendly, and patient.



Live Help, Nov 18th, 2005

Reviewed By: fffiorentino

I like it. I reviewed several comparable products and decided that the price was inexpensive, it had all the features I needed and it was nicely designed - graphically. Recently it was upgraded and I like even more. Totally worth a very serious look. I would not change.



Great Application, Dec 6th, 2005

Reviewed By: rob@thinksmartinc.com

When looking for a chat program to add to my website, I tried over 10 different ones before settling on Live Help. This program not only works as advertised, its one of the least expensive chat programs out there. The interface is excelent. The installation was straight forward and the documentation was very helpful. With the company in Australia, there tech support is spotty at best, but the product itself makes up for any shortcomings in support. I highly recomend this product!

Reviews for Live Help Messenger



Live help messenger., Feb 13th, 2006

Reviewed By: Podsdad

Bought it today.

Asked a few questions on line, after 10 minutes I got the, 'can I help with you anything else' or 'go away, I wanna do something else from a guy called Luke'

Bought it anyway.

Geo IP location does not state city as well as Country? Why I do not know?

The admin panel is slight buggy with regards to viewing, they recommend Firefox? Seems strange considering it is geared towards Windows.

I will proly add to this. I only got it a few ours ago.

Not bad though! :)



Excellent Software with excellent support!, Jul 24th, 2007

Reviewed By: bedcanada

We have been looking for a Live Chat software for a very long time now and we're very happy to have found Stardevelop.

The fact that we need only a Live chat system without a helpdesk software meant that we had so very little to choose from in the market but Live Help Messenger came to our rescue. Not only does it look great but the usability on both the client's end as well as the admin's is very easy and convenient. 5 Stars!