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## HelpDesk: Ticket Resolved

Hits: 6,462

**Description:** Full Featured Customer Support Application. Easy to use client interface, powerful administration. Automatically import emails to the ticket system for ease of support management and tracking and/or use the web interface. Includes all expected functionality including Smart Knowledgebase, Trouble Shooter, Announcements, Downloads, and Submission of Tickets. Reduce support requests by automatically searching Knowledgebase when clients submit tickets, automatically offer possible solutions. Pool together your entire support staff's knowledge and experience into a single channel to provide the best support for your clients. Advanced features such as Filtering rules, Spam filter, and Communication tools along with many others.

### Resource Specifications

<b>Version:</b>	3.54
<b>Platform(s):</b>	linux, windows, freebsd, osx, sun
<b>Price:</b>	24.99
<b>Date Added:</b>	Dec 10th, 2003
<b>Last Updated:</b>	Nov 13th, 2006
<b>Author:</b>	DVR Technologies

**Average Visitor Rating:**  **4.15** (out of 5)

Number of Ratings: 33 Votes

**Average Member Rating:**  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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