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Altrasoft Live Support

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Description: AltraSoft Live Support is a PHP based customer live help software which allows you to run a profitable business offering remotely hosted live customer support service for your members. Functions include: initiate chat, referrer tracking, capture visitor data, push surveys, multiple chat sessions, canned responses, sound alert, online/offline status, leave a message if offline, email notifications, save transcripts, real time monitoring of visitors and many more. Live Support also features an automated payment membership system so that members can pay for your live support service using PayPal.com or 2Checkout.com payment gateway.

Resource Specifications

Version:	1.23
Platform(s):	linux, freebsd
Price:	220
Date Added:	Jan 31st, 2004
Last Updated:	Apr 19th, 2006
Author:	AltraSoft

Average Visitor Rating:  **4.43** (out of 5)

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Support sucks, May 16th, 2008

Reviewed By: aldoseri

One day, maybe on day one. you'll need support but you will not get it. AltraSoft will not provide support of any kind despite what they claim about themselves