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# ReadyDesk - Web Based Help Desk Software

Hits: 4,728

**Description:** Web based Call Tracking and Help Desk software that helps companies streamline their support processes and provide their customers a higher level of service. Features include automated assignments and notifications, automated e-mail alerts, user customizable interfaces, customizable work flows, live support chat, creation of tickets from incoming e-mails, knowledge base, advanced administration console, report builder, Remote Desktop and much more at an incredible price.

## Resource Specifications

<b>Version:</b>	4.0
<b>Platform(s):</b>	linux, windows, freebsd, osx, sun
<b>Price:</b>	\$49.95
<b>Date Added:</b>	Jul 19th, 2004
<b>Last Updated:</b>	May 9th, 2007
<b>Author:</b>	ReadyDesk

**Average Visitor Rating:**  **4.33** (out of 5)

Number of Ratings: 12 Votes

**Average Member Rating:**  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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