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Omnistar KBase Knowledgebase Software Hits: 8,047

Description: Omnistar Kbase is a web based php knowledge base software that will allow you to create and manage an FAQ list and database of information. Our faq software is very scalable and can be used to manage tens of thousands of articles. Some of the other features of Omnistar Kbase include the ability to create a separate internal staff knowledgebase, ability to print and email articles and totally customize the user interface.

Once implemented, our php knowledge base solution has been found to reduce customer support inquiries by 70%. Other features of the knowledgebase software include the ability to password protect folders, setup article update email notifications, enable a mouse over word glossary and setup an archived article manager. Additional features of our FAQ software manager include the ability for users to rate articles, advanced reporting features, a staff calendar and to do list and built in database backup and restore capabilities.

Resource Specifications

| | |
|----------------------|---------------------------|
| Version: | 4.0 |
| Platform(s): | linux, windows |
| Date Added: | Apr 7th, 2005 |
| Last Updated: | Oct 5th, 2007 |
| Author: | Omnistar Interactive, LLC |

Average Visitor Rating:  **3.62** (out of 5)

Number of Ratings: 29 Votes

Average Member Rating:  **5.00** (out of 5)

Number of Reviews: 2 Reviews *Read Reviews...*

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Very Well Designed and Easy To Use FAQ / Knowledgebase!, Jul 28th, 20

Reviewed By: joemiller

I must say the Omnistar KBase FAQ Knowledgebase is one of the most well designed FAQ knowledgebase systems I have used! It was easy to setup and integrate into my site and allows me to provide a great resource for my clients. I also felt very confident when I purchased to see that the Worlds largest dedicated hosting firm, The Planet, uses the Omnistar KBase solution for their main support Knowledgebase.



Easy to manage FAQ Software, Oct 2nd, 2006

Reviewed By: Joantayler

The Omnistar Kbase FAQ software is truly very easy to setup and maintain. I was as able to easily install it, create my FAQ categories and import my articles. With this database of information I have an ever growing repository of information for my clients.