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iHelpdesk

Hits: 2,803

Description: iHelpDesk is a fully web-based service request/helpdesk software solution. iHelpDesk streamlines communication between your end users and their service providers by eliminating unthreaded emails, phone calls, and faxes. With an official place to enter and manage all work requests, users will become more self sufficient requiring less assistance from a helpdesk operator. Once implemented, users will gain confidence that their work requests will not be lost minimizing the need for redundant requests. iHelpDesk will also provide your organization with ticket analysis, real-time Knowledge Base (will be added soon), easy to use reports.

Resource Specifications

Platform(s):	windows
Date Added:	May 28th, 2005
Last Updated:	May 30th, 2005
Author:	Magicway

Average Visitor Rating:  **5.00** (out of 5)
Number of Ratings: 1 Votes

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