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theHELPDESKstudio Help Desk Solution Hits: 2,089

Description: Our help desk system is a full featured customer support management system that comes with functionality for support ticket management, a browseable/searchable knowledgebase, and support satisfaction measurement. It's a robust, easy to use customer support solution written in PHP and HTML with a database backend to provide users with the power needed to easily manage hundreds of departments, technicians and support requests.

With our help desk solution, you'll be able to:

- Allow customers to submit support requests 24/7
- Prioritize and manage all support requests
- Allow customers to track the status of support requests
- Create solutions through a browseable/searchable knowledgebase
- Create predefined automated responses
- Survey end-user satisfaction

Resource Specifications

Platform(s):	linux, freebsd
Date Added:	Jul 23rd, 2005
Last Updated:	Jul 23rd, 2005

Average Visitor Rating:  **1.00** (out of 5)

Number of Ratings: 1 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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