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SupportPRO Helpdesk

Hits: 16,170

Description: SupportPRO is a powerful help desk software with integrated knowledge base. It allows users to submit trouble tickets by email or web form, and email the creator of a trouble ticket when updating or closing out a trouble ticket. The main features include:

- *Email Piping: Create/Modify tickets based on customer emails automatically
- *Feature-packed admin and staff section *Flexible Knowledgebase
- *AJAX powered user interface
- *Advanced ticket Rule wizard
- *IMAP/POP3 support
- *Downloads : Share with your clients common files such as manuals etc in the download section.
- *Multiple skins to match your web design
- *Announcements/ News *Ticket Submission : Submit tickets with allowed types of attachments
- *Quick View Statistics : View ticket and staff statistics in a graphical manner
- *Reminders
- *Private Messages *Unlimited Companies
- *unlimited Departments

Resource Specifications

Version:	3.0
Platform(s):	linux, windows, freebsd, sun
Date Added:	Jan 17th, 2006
Last Updated:	Mar 16th, 2007
Author:	Armia Systems, Inc

Average Visitor Rating:  **4.75** (out of 5)

Number of Ratings: 12 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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