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- ZaZaCHAT - Live Chat Software, Knowledge Base & Trouble Ticket Management

Hits: 15,133

Description: ZaZaCHAT Live Help - first FREE web/windows based Live Chat for Live Help and Live Support software offered to webmasters. It enables website operators to talk to their web site visitors Live via real time text chat.

Top features are as follows:

1. Provide Live Help to your site visitors via Online Chat
2. Convert visitors to customers
3. Monitor your traffic in real time
4. Examine demographics of your visitors
5. Improve customer loyalty
6. Dramatically decrease your Customer Service expenses
7. ZaZaCHAT is web based, no installation required

ZaZaCHAT is built by ZaZa Software using ASP.NET 2.0 and AJAX technology.

ZaZaCHAT Incorporates Knowledge Base, Request a Call and Trouble Ticket management System

Enjoy!

Resource Specifications

Version:	2.9
Platform(s):	linux, windows, freebsd, osx, sun
Date Added:	Mar 23rd, 2006
Last Updated:	Dec 1st, 2006
Author:	ZaZa Software, Inc

Average Visitor Rating:  **4.49** (out of 5)

Number of Ratings: 61 Votes

Average Member Rating:  **5.00** (out of 5)

Number of Reviews: 1 Reviews [Read Reviews...](#)

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I have been a client for 2 months now and I LOVE IT!, Mar 23rd, 2006

Reviewed By: mike_pa

I spent many hours laboring over my websites, changing this and that. How much time and money i have spent driving traffic to my website. Have my sales increased? On average a whopping 98% of my site visitors were leaving my site without becoming customers!

But it changed since i started using zazachat!

It has all the features to help you convert more browsers to customers, but the best is...proactive chats! I can actually start a chat session with my visitor. Anyway if you are webmaster, get it