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eHelpDesk

Hits: 5,770

Description: eHelpDesk is designed for the enterprise, designed for external or internal customer support needs as well as for call/bug tracking. It will provide a support organization with a systematic, professional, automated and easy to use system for problems, requests, issues, bugs, notes, procedures and resolutions. It features: Internal Help Desk, External Customer Support, Action Request, Call/Problem Tracking including using Notification, Change Management, Contact Management, Development/Bug Tracking, Integrated to FAQ and Forum, Asset and Inventory Management, and For tracking billable requests.

Resource Specifications

Version:	2.01
Platform(s):	Cross Platform
Price:	\$1,000/\$2,000
Date Added:	Jun 30th, 2000
Last Updated:	Dec 13th, 2001

Average Visitor Rating:  **1.00** (out of 5)

Number of Ratings: 2 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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