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ViArt Helpdesk

Hits: 2,027

Description: ViArt HelpDesk is a PHP software solution devoted to making relationships between customers and webmasters as smooth as possible. The HelpDesk support system facilitates the whole process of ticket managing: users can easily track all incoming support requests (requests are coming via emails or web-site form), view ticket history and even use predefined replies. The system supports both multiple departments and managers, enabling users to re-assign certain requests to managers responsible.

This 100% web-based helpdesk solution is a comprehensive ticket and email management engine that ensures seamless management between webmasters and their end-users. Free version of the Viart Helpdesk is available to download. Viart also advocate a 30-day money back guarantee.

Resource Specifications

Version:	3.4.7
Platform(s):	linux, windows, freebsd, osx
Date Added:	Feb 16th, 2007
Last Updated:	Apr 10th, 2008
Author:	ViArt Ltd

Average Visitor Rating:  **5.00** (out of 5)

Number of Ratings: 3 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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