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ReadyDesk - Web Based Help Desk Software

Hits: 1,403

Description: Web based Call Tracking and Help Desk software that helps companies streamline their support processes and provide their customers a higher level of service. Features include automated assignments and notifications, automated e-mail alerts, user customizable interfaces, customizable work flows, live support chat, creation of tickets from incoming e-mails, knowledge base, advanced administration console, report builder, Remote Desktop and much more at an incredible price.

Resource Specifications

Version:	4.0
Platform(s):	linux, windows, osx, sun
Date Added:	Apr 11th, 2007
Last Updated:	May 9th, 2007
Author:	ReadyDesk

Average Visitor Rating:  **3.50** (out of 5)
Number of Ratings: 8 Votes

Average Member Rating:  **0.00** (out of 5)
Number of Reviews: 0 Reviews

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