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My Little Helpdesk

Hits: 1,559

Description: My Little Helpdesk is a browser based help desk software and email management solution designed to streamline the operation of managing emails, support tickets and customer communications, with built in tracking and response logging it is an ideal helpdesk solution for companies with one or more members of staff or for those who want to organise client communications. This Complete, and feature packed support software for providing technical assistance and increasing your customers satisfaction by delivering Customer Service on your own web site! Features Include: Comprehensive request management engine. 100% web-based solution. Unlimited number of support requests. All support requests are stored in a database. Complete change history of requests is maintained. PDA and Smartphone support for mobile working. Unlimited number of queues. Unlimited number of managers. Unlimited number of staff. Just £149.99 GBP

Resource Specifications

Version:	1.0
Platform(s):	windows
Date Added:	Jan 15th, 2008
Last Updated:	Jun 10th, 2008
Author:	OP Software (UK) Limited

Average Visitor Rating:  **4.17** (out of 5)

Number of Ratings: 12 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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