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Escon HelpDesk

Hits: 617

Description: HelpDesk is AJAX/PHP web based self-service solution that allows any business or work group Assigns ticket and issues, streamline Workflow, build Knowledge Base, provide Download access to essential files and binaries, and deliver News and Announcements through the single point of access. Through online help desk solution you can fully integrate web help desk application into your web site or intranet that provides customers immediate answers to their questions. HelpDesk was designed to allow you to quickly create and handle structured customer ticket/requests through your website. Examples of this customer service solution range from letting governments empower citizens, to reporting items such as potholes, to commercial entities letting people request service on specific items.

Resource Specifications

Version:	2.5
Platform(s):	linux, windows, freebsd, sun
Date Added:	Feb 11th, 2008
Last Updated:	May 23rd, 2008
Author:	Escon Information Consulting

Average Visitor Rating:  **4.00** (out of 5)

Number of Ratings: 1 Votes

Average Member Rating:  **0.00** (out of 5)

Number of Reviews: 0 Reviews

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